

Aspirus Emergency System wide Policy COVID-19

Guidelines for Alternative Outpatient Pharmacy Pick-Up and Delivery

Approved 03.16.2020 17:25

1. In cases where prescriptions are not urgent, patient will be contacted, and the pharmacy will mail the prescription with patient consent.
2. For discharging patients, all prescriptions will be delivered to the room if possible or available at the pharmacy for pick-up.
3. All employees cleared to work may pick up a prescription during their work shift.
4. For urgent prescriptions, patients may pick up the prescription at the pharmacy after passing the COVID screening process.
5. If patient is in a clinic within the same building as the pharmacy, pharmacy will deliver to the patient at their location if possible.
6. To maintain pharmaceutical stockpile, restrict routine refills to one routine supply.
7. Delivery available from Aspirus Keweenaw Hospital and Aspirus Medford Hospital as resources permit.
8. Prescriptions that would have otherwise been picked up, pharmacy will track mail and/or delivery expenses.
9. Credit may be extended and normal pharmacy billing process for patient billing to be followed through established AR accounts.

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